



Service Bulletin

Bulletin No.: 21-NA-073

Date: March, 2021

TECHNICAL

Subject: Loss of Steering Assist - DTC U3000-49 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2021	2021				
Chevrolet	Suburban						
	Tahoe						
GMC	Yukon						

Involved Region or Country	North America
Condition	Some customers may comment on loss of steering. Some technicians may find DTC U3000- 49 (Control Module – Internal Malfunction) set in the Power Steering Module.
Cause	This condition may be caused by internal steering gear failure.
Correction	Replace the steering gear.

Service Information

Refer to *Electric Belt Drive Rack and Pinion Steering Gear Replacement* in SI.

Parts Information

Note: Only select the parts that coincide with the repair performed.

Causal Part	Description	Part Number	Qty
X	GEAR, ELEC BELT DRIVE RACK PINION STRG	85113639	1
		85113640	

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7421770	Electric Belt Drive Rack and Pinion Steering Gear Replacement	Use Published Labor Operation Time

Version	1
Modified	Released March 24, 2021

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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